MANITOWOC ICE
2110 SOUTH 26TH STREET, MANITOWOC, WI 54220
800-545-5720
WWW.MANITOWOCICE.COM

Service Bulletin

Subject: NEO Water Distribution Tubing

U140/U190/U240/U310

⚠Warning

Authorized Service Representatives are obligated to follow industry standard safety procedures, including, but not limited to, local/national regulations for disconnection / lock out / tag out procedures for all utilities including electric, gas, water and steam.

⚠DANGER

Disconnect electric power to the ice machine at the electric switch box before proceeding. Failure to disconnect the power at the main power supply disconnect could result in serious injury or death. The power switch DOES NOT disconnect all incoming power.

The water distribution tubing connection can leak if the snap clamp isn't fastened squarely and securely on the water distribution tube inlet.

NOTE: When the distribution tube is fastened correctly (as in the photo below) the following steps will not be necessary.

Step 1 Disconnect power and water supply.

Step 2 Remove back panel from ice machine.

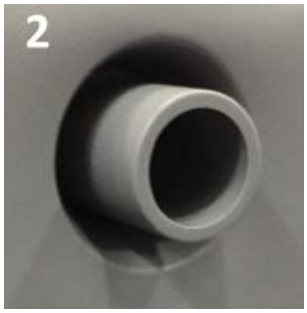
Step 3 Remove snap clamp and remove distribution tube.



Step 4 Use isopropyl alcohol to remove any oil residue from two locations:

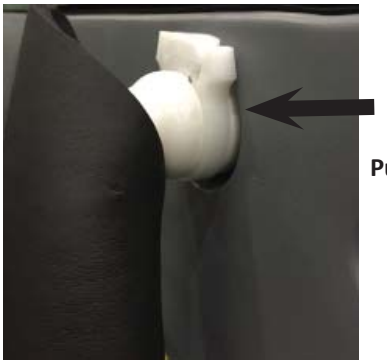
1. The interior flange of the vinyl distribution tube
2. The exterior of the water distribution inlet





Step 5 Wipe both locations dry with a clean cloth.

Step 6 Reinstall the distribution tube and fasten snap clamp squarely over the distribution tube/inlet. The clamp must be placed on the tube and over the water distribution tube inlet as pictured below.
Pull the hose to verify it is firmly attached.



Clamp must be located over the water distribution tube inlet. Pull the hose to verify it is firmly attached.

Step 7 Reinstall back panel, then test run the ice machine to check for leakage.