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Service Bulletin

Terminating A Sotto Ice Machine Wash Cycle

SOTTO Models – UG18, UG20, UG30, UG40, UG50, UG65 and UG80

Sotto Ice Machines

There have been instances of Sotto ice machines with a serial number smaller than 310307986 leaving the factory in the wash cycle. The procedure to terminate a wash cycle is listed below.

Important
The ice machine and bin must be cleaned and sanitized after installation is complete and before ice production is started

NOTE: Disconnecting and reconnecting power will not terminate the wash cycle.

TERMINATING A WASH CYCLE

Method 1

Step 1 Place the toggle switch in the off position

Step 2 Physically unplug the machine from the power supply and wait 20 seconds. It takes time for the capacitors to fully discharge and you need to wait 20 seconds.

Step 3 Without moving the toggle switch re-connect line voltage power.

Step 4 Move the toggle switch from Off to Ice and wait 5 seconds.

Step 5 Move the toggle switch from Ice to Off and wait another 5 seconds.

Step 6 Move the toggle switch to Ice to start a freeze cycle. The ice machine will fill with water for 5 minutes and then start the compressor.

Step 7 After ice machine operation is verified sanitize the ice machine and bin

TERMINATING A WASH CYCLE

Method 2

Step 1 With the ice machine in the WASH cycle, access the control board and press the blue test button three times within 10 seconds. The wash cycle will terminate, the ice machine will stop and the Clean LED de-energizes.



Step 2 Move the toggle switch to the OFF position.

- Moving the toggle switch to ON starts ice making
- Moving the toggle switch to WASH starts a wash cycle.

Step 3 After ice machine operation is verified sanitize the ice machine and bin.

CONTROL BOARD LED INDICATION

The control board Freeze and Clean LED's are used as indicators for the ice machine cycle.

Cycle	LED	Indication
Wash	Clean	Flash 1 second on, then 1 second off
Wash Cycle Ends or Was Terminated	Clean	LED is off
Freeze First 5 Minutes	Freeze	Flash 1 second on, then 1 second off
Freeze	Freeze	LED is on