MANITOWOC FOODSERVICE – ICE MACHINE DIVISION
2110 SOUTH 26TH STREET, MANITOWOC, WI 54220
844-724-CARE
WWW.MANITOWOCICE.COM

Service Bulletin

Subject: Drainage Correction

SOTTO - UG18/UG20/UG30/UG40/UG50/UG65/UG80 MODELS

PROBLEM

Units with **Serial Numbers from 310247716 to 310280909** shipped without the proper water flow restrictor causing water back-up and overflow. This will result in internal damage to the electrical components of the unit.

CORRECTION

A water flow restrictor must be installed.

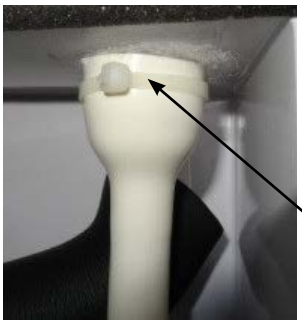
> **⚠ Warning**
>
> Authorized Service Representatives are obligated to follow industry standard safety procedures, including, but not limited to, local/national regulations for disconnection / lock out / tag out procedures for all utilities including electric, gas, water and steam.

> **⚠ Warning**
>
> Disconnect electric power at the main power disconnect for all equipment being serviced. Observe correct polarity of incoming line voltage. Incorrect polarity can lead to erratic operation.

Step 1 Disconnect power and water supply.

Step 2 Remove back panel.

Step 3 Remove plastic tie and remove vinyl drain tube.



Step 4 Insert Water Flow Restrictor

- UG18 - 040004659
- UG20/UG30/UG40/UG50/UG65/UG80 - 040002833



Step 5 Reinstall the vinyl drain tube, secure with a new plastic tie.

Step 6 Reinstall back panel.