Manitowoc Parts & Service Communicator

Subject: Water Trough Tolerance On Indigo IB Ice Machines

There have been instances of Indigo IB water troughs being out of tolerance. If the tolerance is great enough, the ice damper can catch on the water trough and the ice machine will enter a full bin condition.

Indigo IB ice machines manufactured before serial number 1101151263 may have this issue and display some or all of these symptoms:

- Low production with no safety limits in memory.
- The ice machine is off at a time when it is normally running.
- The ice machine is off on full bin and starts a new freeze cycle when bumped.

If you determine an Indigo IB ice machine has this water trough issue, replace the water trough with part number 000007482 that has a date code of 8/24/12 or later. Replacement water troughs with a date code of 8/24/12 or later will have the front edge modified eliminating the issue.

