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Service Bulletin

Subject: Ice Damper Sticking on Indigo Models

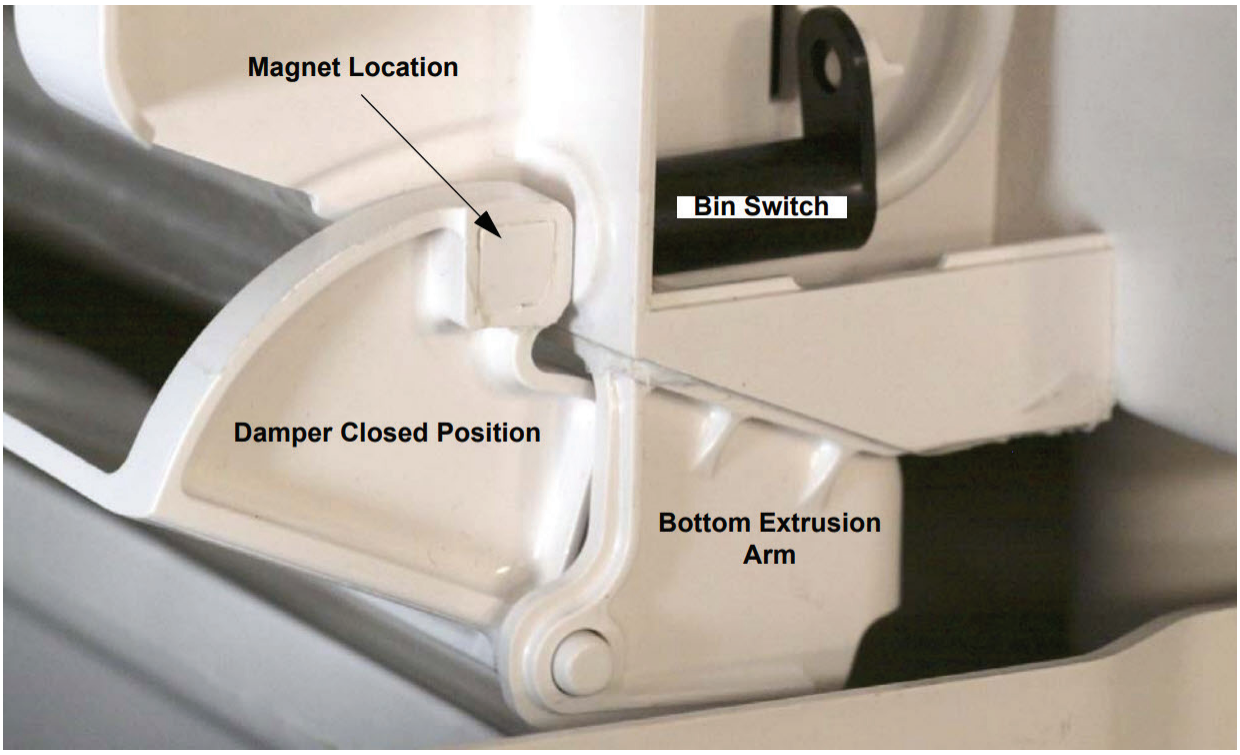
The ice damper contains a magnet that opens and closes the bin switch. The damper and bin switch must be closed to make ice.

There have been sporadic instances of ice dampers not returning to a fully closed position after ice harvest. The ice damper drags on the lower extrusion arm on machines that do not have enough clearance between the two parts. Depending on ice drop recoil, vibration and component temperature, the damper may fail to close.

The ice machine will have some or all of these symptoms:

- Low production (may be intermittent) with no safety limits in memory.
- Owner notices the ice machine is off at a time when it is normally running.
- The ice machine starts a new freeze cycle when bumped.

If you determine the ice machine has this damper issue, refer to the illustrations on the reverse to repair. If the repair does not resolve the issue order part number 000002056 and replace the ice damper.



The issue can often be resolved by rounding the right angle edge on the inside of the ice damper. Refer to photo's and use sandpaper, nail file, emery board, etc. to break the edge. Both ends of the damper will require rounding of the edge. Gently cycling the damper open/closed will determine whether rounding the edge resolved the problem. If the damper sticks after rounding the edge, replacement of the damper will be required.



The damper has a right angle edge that when rounded, often resolves the issue.



Only the inside edge requires rounding. Round inside edge on both ends of the damper.