Manitowoc Parts & Service Communicator

Subject: Indigo USB Flash Drive Specifications & Formatting

Updating firmware on Indigo™ model ice machines requires a properly formatted 2 GB or smaller USB flash drive. All USB flash drives must be formatted before use to remove any software programs or files currently on the flash drive.

USB Flash Drive Specifications:

- USB 2 Version
- 2 GB or less capacity
- Fat32 File System
- 512 Byte File Allocation Unit

USB Flash Drive Formatting:

Procedure to format a USB flash drive varies with operating system software.

Windows 7 or Windows Vista Computers:

1. Insert USB flash drive; your computer may indicate:

- "Found New Hardware" follow the prompts to install the USB flash drive
- USB flash drive may auto play - Close auto play window

2. Press Windows Key and E key simultaneously to access windows explorer.
3. Right click on your USB Flash Drive.
4. Left click on "Format".
5. Verify or select the settings below:

- USB flash drive capacity - 2 GB or less
- File System - Fat32
- Allocation Unit Size - Must be 512 Byte
- Volume Label is Optional - Rename if desired
- Deselect "Perform A Quick Format" (no checkmark)

6. Left click on "Start" - You will receive a warning - "Formatting will remove all data" left click "OK". A "Format Complete" box will display when formatting is finished. Close the pop up and windows explorer.

Windows XP Computers:

1. Insert USB flash drive; your computer may indicate:

- "Found New Hardware" follow the prompts to install the USB flash drive
- USB flash drive may auto launch - Close auto launch window.

2. To access Disk Management:

- Left click on the Windows Start Button
- Left click on "Run"
- Type compmgmt.msc and left click on "OK"
- Left click on "Disk Management".

3. Verify USB flash drive capacity is 2 GB or less
4. Right click on the USB flash drive, then left click on "Format" from the drop down list.
5. Verify or select the settings below:

- Volume Label is Optional - Rename if desired
- File System - Fat32
- Allocation Unit Size must be 512 Byte
- Deselect "Perform A Quick Format" (no checkmark)

6. Left click on "OK" you will receive a warning - "Formatting will remove all data" left click on "OK", wait until formatting is complete and "status" indicates "Healthy", then close the disk management window.