Manitowoc Parts & Service Communicator

Subject: Ice Damper Sticking On Multiple Evaporator S Model Ice Machines

The ice damper contains a magnet that opens and closes the bin switch. The damper and bin switch must be closed to make ice.
There have been sporadic instances of ice dampers not returning to a fully closed position after ice harvest. The ice damper drags on the lower extrusion arm on machines that do not have enough clearance between the two parts. Depending on ice drop recoil, vibration and component temperature, the damper may fail to close.

The ice machine will have some or all of these symptoms:

- Low production (may be intermittent) with no safety limits in memory.
- Owner notices the ice machine is off at a time when it is normally running.
- The ice machine starts a new freeze cycle when bumped.

If you determine the ice machine has this damper issue, order part number 000002056 and replace the ice damper.

