Manitowoc® **Parts & Service Communicator**

Subject: Manitowoc Product Improvement Program Recall of Hanning Water Pump Model DPO 25-216 in EC Model Machines

Affected Machines:

(1) EC18--Serial Numbers 60652780 through 310038558; In Production 06/12/06 to 02/22/08

(2) EC20--Serial Numbers 60652780 through 310038558; In Production 06/12/06 to 02/22/08

(3) EC30--Serial Numbers 60653015 through 310038558; In Production 06/08/06 to 02/22/08

(4) EC40--Serial Numbers 61251512 through 310038558; In Production 12/01/06 to 02/22/08

(5) EC50--Serial Numbers 61251512 through 310038558; In Production 12/01/06 to 02/22/08

(6) Any ice machines in which Hanning Model Number DPO 25-216 water pumps were installed as replacements.

Purpose:

Manitowoc has learned that the Hanning Water Pump Model DPO 25-216 does not comply with Manitowoc's specifications. This particular model of water pump may overheat if its rotor seizes during operation. Manitowoc requests your assistance in immediately notifying customers that they must immediately stop using affected EC Model Ice Machines until the Hanning Water Pump Model DPO 25-216 is replaced.

⚠ Warning

Customers of EC Model Ice Machines with Hanning Water Pump Model DPO 25-216 must immediately stop using these machines until the recalled water pump is replaced. If ice machines are used with recalled water pumps, it is possible that the rotor of the Model DPO 25-216 water pump could seize during operation causing the water pump to overheat and to potentially begin to burn. If this occurs, it may result in fire escaping the ice machine and damaging or destroying property other than the ice machine.

Manitowoc Foodservice, *2110 S. 26th St., P.O. Box 1720, Manitowoc, WI 54221-1720, Tel: 920-682-0161, www.manitowocfsg.com*

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Identification:

The recalled water pumps are identified by an I.D. tag on the water pump which contains the following information (as depicted in the accompanying photographs).

Recalled pump:

Pump Manufacturer: Hanning Electro-Werke

Model Number: DPO 25-216

Voltage: 220 - 240 V Frequency: 50 Hz



Recalled Hanning Electro-Werke Pump

Replacement pump which complies with Manitowoc's specifications is Model DPO 25-258:



Replacement Hanning Electro-Werke Pump

Filing Claims for Payment:

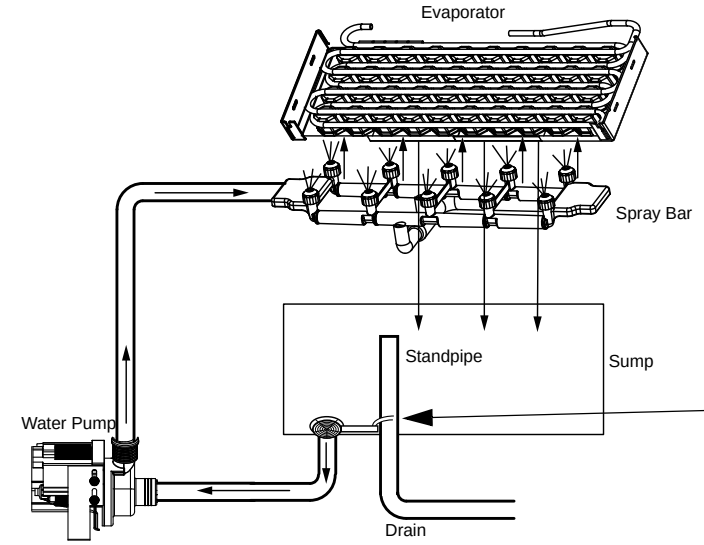
- Process a single labor and part claim for each water pump replaced in accordance with normal warranty claim procedures. Reference authorization number HWP2765 on each warranty claim form. This authorization allows for one hour of labor for each water pump replaced.

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Procedure to Install Kit:

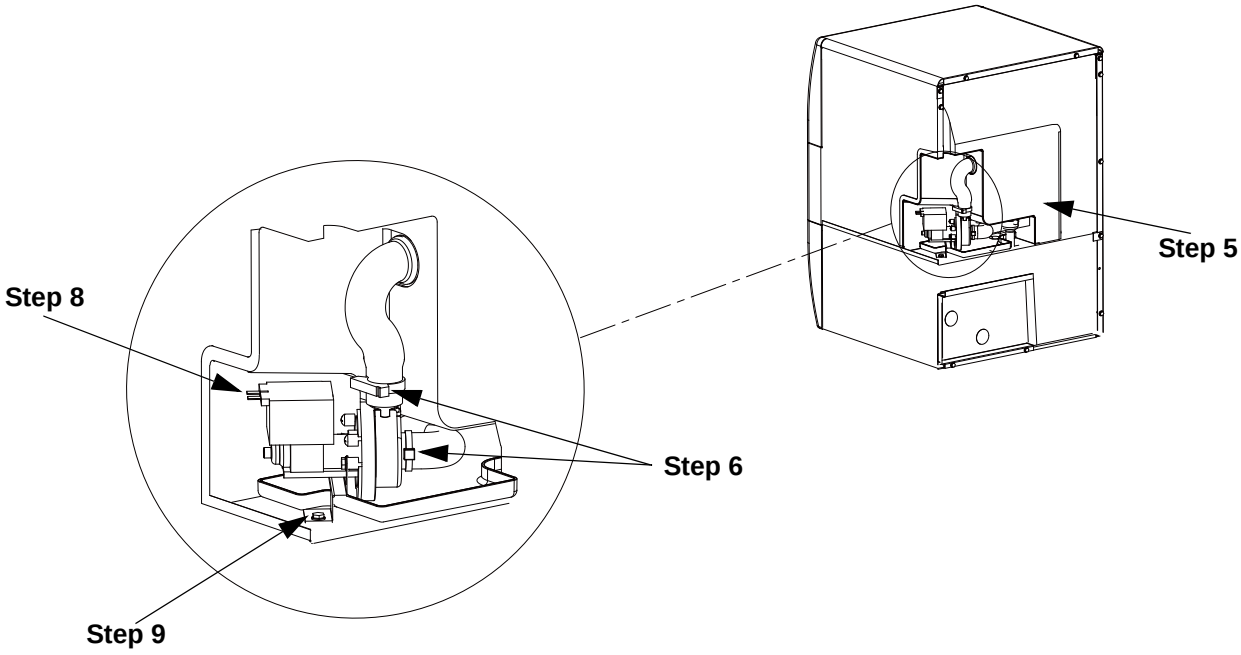
1. Disconnect power, lock out/tag out the ice machine.
2. Remove the standpipe in the sump to drain water.
3. *EC20/30/40/50 Only:* Snap the provided strainer onto the standpipe.
4. Re-install the standpipe with strainer attached. The strainer must cover the drain that leads to the water pump to prevent debris from entering the pump.
5. Remove the back panel to access the pump.
6. Disconnect hose clamps & remove hoses.
7. Disconnect electrical terminals.
8. Disconnect mount bracket screw and remove pump.
9. Install & mount new pump.
10. Connect electrical terminals.
11. Use a container to refill sump with water.
12. Test run the ice machine.



Step 3



Water Pump Inlet Strainer
EC20/30/40/50 Only



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